



1.METHODOLOGY

# **CHART OF THE METHODOLOGICAL STEPS**

**SCREENING** per (micro AD HOC **OF EXISTING METHODOLOGY MEASUREMENT** il microcredito in italia TOOLS SIA + VALUE CHAIN Value Chain Definition **DATA PERMICRO Indicators Definition SURVEY** Collection Definition **Analysis** Supply INDICATORS CALCULATION **Analysis OUTPUTS + OUTCOMES MULTIPLIERS** Multipliers definition Impact measurement **IMPACT** 

# PERMICRO: SOCIAL IMPACT MEASUREMENT





MICROCREDITS TO ENTERPRISES



### 2. RESULTS





2. RESULTS

# TRAINING TO ENTREPRENEURS AND MONITORING

428 **ENTREPRENEURS** WERE SUPPORTED BY A MENTOR WERE EVALUATED 146 1.252 SUPPORTED **HOURS OF TRAINING ENTREPRENEURS** ON BUSINESS PLAN **IN PERMICRO** BRANCHES PERMICROLAB TRAINING PROJECTS AIMED AT **ENTREPRENEURS** 



### CREDIT ACCESS AND PROFESSIONAL GROWTH



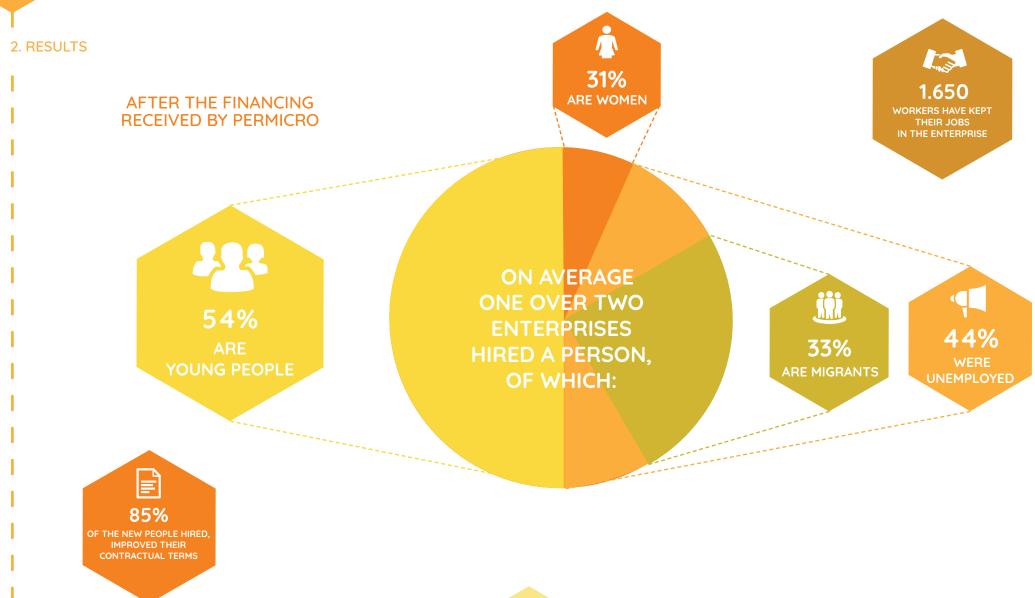


### GROWTH OF THE ENTREPRENEUR'S WELFARE



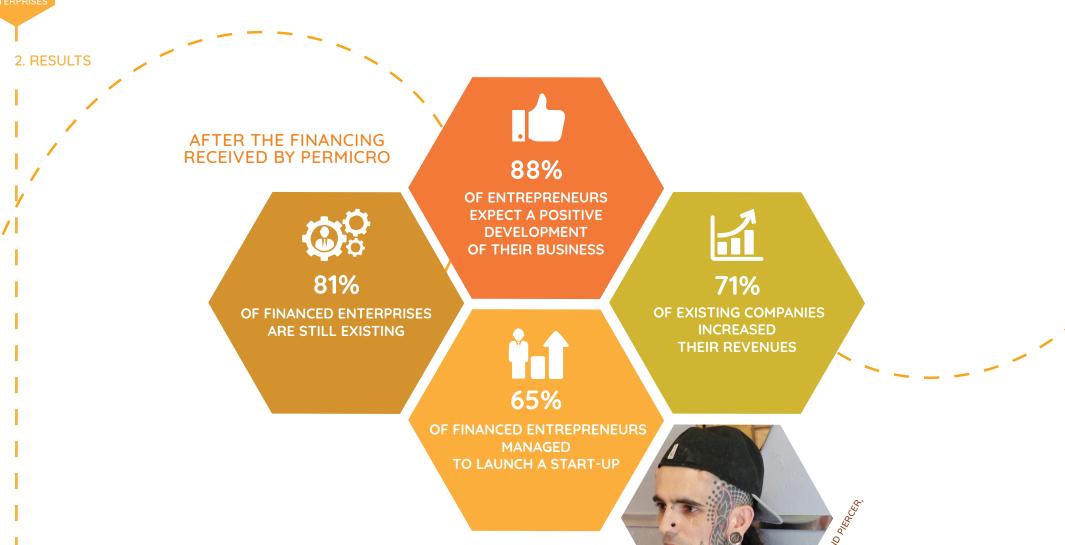


### JOBS CREATION AND STRENGTHENING EMPLOYMENT



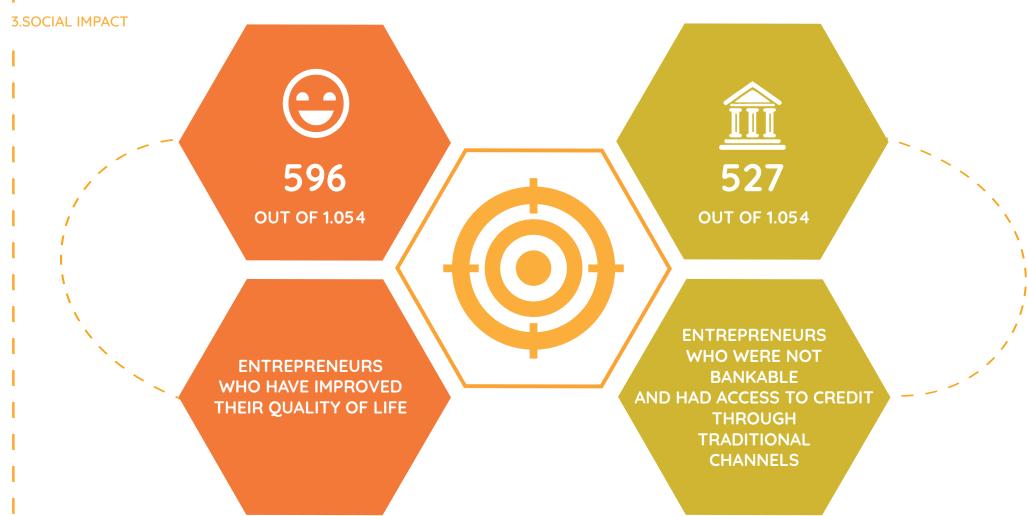


# **CONSOLIDATION OF BUSINESS**





# SOCIAL WELFARE ENHANCEMENT AND INCREASE OF FINANCIAL INCLUSION





# IMPACT ON PUBLIC WELFARE

#### **3.SOCIAL IMPACT**



12.437.260 €
GOVERNMENTAL
REVENUES
INCREASE





3.010.582 €
PUBLIC
EXPENDITURE
SAVINGS

2.793.752 €
REDUCTION
OF FINANCIAL AIDS
+
216.830 €
REDUCTION
OF ADMINISTRATIVE
COSTS





2.RESULTS

# MICROCREDITS TO FAMILIES

5.084 € 6.733 34.230.572 € **MICROCREDITS** X **AVERAGE AMOUNT** TO FAMILIES TOTAL AMOUNT **TO FAMILIES DISBURSED TO FAMILIES** 5.598 FINANCED PEOPLE



# MICROCREDITS TO FAMILIES: PURPOSES





### **WOMAN EMPOWERMENT**

2.RESULTS



60%

OF PERMICRO LOAN SEEKERS
IS REPRESENTED BY WOMEN
AND THE MAJORITY
OF THEM
ARE MIGRANTS



12%

OF PERMICRO LOAN SEEKERS
IS REPRESENTED
BY YOUNG WOMEN
UNDER 35.
HALF OF THEM HAS MORE

THAN ONE CHILD.





2.RESULTS

# **EDUCATION TO FAMILIES**





### HOUSING AND MEDICAL CARE

### AFTER THE FINANCING RECEIVED BY PERMICRO

#### 2.RESULTS



2.983

PEOPLE SOLVED
THEIR
HOUSING NEED

90%

OUT OF THE TOTAL RESPONDENTS FOR THIS NEED



453

PEOPLE HAD ACCESS TO MEDICAL CARE





302

PEOPLE NO LONGER LIVE
IN A SITUATION
OF "HOUSING DEPRIVATION"

80%

OUT OF TOTAL
APPLICANTS WHO WERE
LIVING IN THIS SITUATION
WHEN REQUESTING
THE LOAN

98%

OUT OF TOTAL APPLICANTS WITH THIS PURPOSE





### MEANS OF TRANSPORTATION AND FAMILY NEEDS

#### AFTER THE FINANCING RECEIVED BY PERMICRO

#### 2.RESULTS



97%
OUT OF THE TOTAL
RESPONDENTS
FOR THIS NEED

PEOPLE NOW USING
THEIR OWN MEANS
OF TRANSPORTATION,
WHILE BEFORE THE LOAN
THEY DID NOT

196

38%
OUT OF TOTAL
APPLICANTS FOR MEANS
OF TRANSPORTATION

975
PEOPLE MANAGED
TO PAY THEIR
FAMILY'S EXPENSES

OUT OF THE TOTAL APPLICANTS FOR THIS PURPOSE

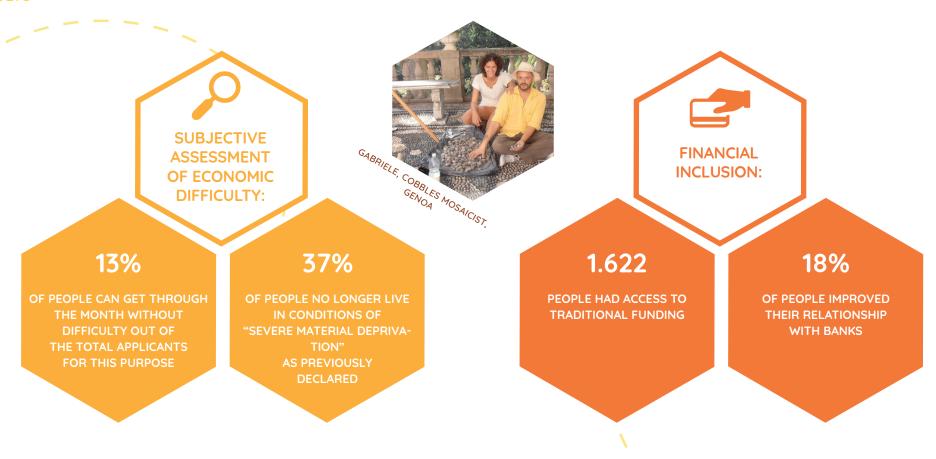
96%



### **ECONOMIC DIFFICULTY AND FINANCIAL INCLUSION**

### AFTER THE FINANCING RECEIVED BY PERMICRO

2.RESULTS





### **POVERTY REDUCTION**

2.RESULTS



166

PEOPLE NO LONGER LIVE BELOW THE POVERTY LINE THANKS TO PERMICRO'S LOAN 3%

OF PEOPLE NO LONGER LIVE
BELOW THE POVERTY LINE
ON THE TOTAL OF APPLICANTS
WITH FAMILY
EXPENDITURES PURPOSE THANKS TO
PERMICRO'S LOAN

POVERTY REDUCTION

233

PEOPLE NO LONGER LIVE
IN CONDITIONS OF
"SEVERE MATERIAL DEPRIVATION"
THANKS TO PERMICRO'S LOAN

37%

OF PEOPLE NO LONGER LIVE
IN CONDITIONS OF
"SEVERE MATERIAL DEPRIVATION" ON
THE TOTAL
OF APPLICANTS
WHO PREVIOUSLY DID





# **ACCESS TO CREDIT**





# POVERTY LINE AND INCREASE OF ECONOMIC INCLUSION

**3.SOCIAL IMPACT** 

5%

CROSSED OVER THE POVERTY LINE

For each subject has been calculated the positioning compared with poverty line, in accordance with family unit and geographic localisation



70%

REPORTED THAT THE MICROCREDIT
HAD A POSITIVE EFFECT
ON THEIR ECONOMIC
WELFARE



### ADDITIONAL REVENUES FOR THE GOVERNMENT

**3.SOCIAL IMPACT** 



2.061.828 € AMOUNT IRPEF REVENUE



3.214.099 €

AMOUNT

OF FISCAL REVENUE

CAUSED

BY CONSUMPTION

INCREASING





### IMPROVED SOCIAL AND FINANCIAL INCLUSION

3.SOCIAL IMPACT



81%

HAVE SATISFIED
THE NEED FOR WHICH
THEY REQUESTED A LOAN



1.622

PEOPLE WERE NOT BANKABLE
BUT, AFTER THE LOAN,
THEY HAD ACCESS TO
THE TRADITIONAL
CREDIT CHANNELS



### **SUMMARISING**

#### **WHO WE ARE**

#### 4.CONCLUSIONS

PerMicro is the first Italian company specialised in offering microcredit to people who do not have access to traditional credit channels because of insufficient credit history or precarious working position.

The project conducted by Tiresia research group aims to develop an ad hoc methodology to measure the social impact generated by PerMicro activities.

This methodology allowed us to establish effects and benefits generated by the organization on direct beneficiaries and community in the long period.









### **SUMMARISING**

#### THE METHODOLOGY

#### 4.CONCLUSIONS

The methodology was developed in three steps:

- 1) the **analysis of existing approaches and tools** related to performance and impact measurement of social entrepreneurship organizations;
- 2) the **evaluation and selection** of existing instruments in answer to the needs and peculiarities of PerMicro;
- 3) the implementation of the chosen tools **to design an ad hoc methodology** to measure PerMicro's social impact.

In conclusion, the methodology was applied to test its feasibility and efficacy and to **measure and quantify the social impact** generated by PerMicro.









### **SUMMARISING**

#### **OUR IMPACT**

#### 4.CONCLUSIONS

Here we summarize the calculated impact, thanks to the analysis and the implementation of the ad hoc measurement methodology. One of the most significant results is definitely the impact generated on those people who, before receiving a loan from PerMicro, had no access to credit through traditional channels. In almost 6 years, more than 500 entrepreneurs and 1.600 families changed their status **from non-bankable to bankable**.

Among the **impacts on public administration**, we underline the **reduction of public expenditure** of around 3 million euro per year and the **increase of governmental income** that is around 12 million euro per year, thanks to microcredits to enterprises. Whereas the increase of governmental income due to family microcredits reaches around 5 million euro in six years.

In conclusion, it is fundamental to underline the benefits which are generated for entrepreneurs and families in terms of outcomes, ranging from the generation of new jobs, to business growth, to access to medical care, and reduction in the number of families living below the poverty line.

### **THANK YOU**

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