

EMN Peer-to-Peer

Visiting Organisation	Hosting Organisation
Name: Treball Solidari	Name: Microstart
Country: España	Country: Belgium
Names and emails of people involved: 1. Antonio Sierra Rincón. tonisierra@treballsolidari.org	Names and emails of people involved: 1. Jente Minne 2.
Objectives of your visit: ((please answer why your organisation want's to visit the host and how this relates to your organisations situation/plans/strategy))	

Background of the meeting and the visiting delegation: (consider why you wanted to talk to the hosts & what you wanted to learn – 1-2 paragraphs)

To know the model of a medium-sized MFI with a social focus.

Create synergies with other entities and share knowledge with people and entities outside the current geographical scope, in order to incorporate possible management models and processes and establish future alliances.

Lessons learnt during the visit:

Analyse and compare our management system with other models.

Compare our entity with others, checking that we are very similar, with our own distinctive features.

Check the profile of microcredit technicians in other entities and compare them with our internal management.

Check and analyse the possibilities of personal microcredits.

Strengthen our digitalisation by observing and analysing existing opportunities.

Adaptation of some key lessons to your own organisation (do you plan to adapt any thing you learnt in your own organisation):

Among other issues, we have been able to deepen: our staff selection processes, in order to enhance certain values and methods to be implemented; develop our idea of creating a project for the development of microcredits for employment, in order to minimise the consequences of the current crisis caused by Covid-19; Incentivise our internal management by digitalising processes through digital tools.

Please rate the following statements by circling the appropriate number:

1= No, not at all	2= Not really	3= Neutral	4= Yes, somewhat	5= Yes, absolutely
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•Did the event match your needs?

1 2 3 4 5 **X**

Additional comments:

•Did you feel supported by EMN in identifying expertise and facilitating the event?

1 2 3 4 5 **X**

Additional comments:

• Did you gain relevant knowledge and information?

1 2 3 4 5 **X**

Additional comments:

• Will you apply the information from this event in your work?

1 2 3 4 5 **X**

Additional comments:

Which topics interest you the most for future events?

Partnerships with private investors and European non-financial services projects

On which topics could you host a visiting MFI?

Group methodology for the integration of immigrant populations